

ARRIVE D'ARCY EMERGENCY CONTACT INFORMATION

Please note all **service calls** are conducted during Partners Development Group's regular business hours of Monday through Thursday 8:00am to 3:00pm and Friday mornings between 8:00am and 12:00pm. Call the Partners' office at 403-982-2088 for a service appointment, email customercare@partnershomes.ca or fill in the form at: <https://partnershomes.ca/home-care/>

Emergency service is defined as the following:

1. Total loss of heat, please call heating contractor
2. Total loss of electricity, please call electrical contractor
3. Plumbing leak that requires the entire water supply to be shut off, please call plumbing contractor
4. Total loss of water, please call plumbing contractor
5. Total sewage stoppage/back up, please call plumbing contractor
6. Gas leak or gas smelling odour, please call ATCO Gas – Service

Please note there could be a service charge by our contractors (after hours or regular week day hours) if the call is deemed not to be an emergency, is not covered under warranty, or is considered homeowners misuse or neglect.

Plumbing:

A & S Mechanical 403-888-2962 (1st option) or 403-888-2786

Heating:

Foothills Heating and Air Conditioning 403-809-0445

Electrical:

Bold Electric 403-999-9455

Gas leak/smell – ATCO:

403-245-7222 - Calgary and area 24 hours a day

Should you experience an emergency as described above, please contact the trades **directly** at their telephone numbers provided above. **If you need support for your emergency, please contact our Partners' Property Management Emergency Line at: 403-899-2560.**