

## **ARRIVE CRESTMONT WEST and ARRIVE SAGE MEADOWS EMERGENCY CONTACT INFORMATION**

Please note all **service calls** are conducted during Partners Development Group's regular business hours of Monday through Thursday 8:00am to 3:00pm and Friday mornings between 8:00am and 12:00pm. Call the Partners' office at 403-982-2088 for a service appointment, email [customercare@partnershomes.ca](mailto:customercare@partnershomes.ca) or fill in the form at: <https://partnershomes.ca/home-care/>

### **Emergency service is defined as the following:**

1. Total loss of heat, please call plumber contractor
2. Total loss of electricity, please call electrical contractor
3. Plumbing leak that requires the entire water supply to be shut off, please call plumbing contractor
4. Total loss of water, please call plumbing contractor
5. Total sewage stoppage/back up, please call plumbing contractor
6. Gas leak or gas smelling odour, please call ATCO Gas – Service

**Please note there could be a service charge by our contractors (after hours or regular week day hours) if the call is deemed not to be an emergency, is not covered under warranty, or is considered homeowners misuse or neglect.**

### **Plumbing and Heating:**

Ocean Mechanical                                      587-317-0300 (main line)

### **Electrical:**

Timbercreek Electric                                      403-547-3400

### **Gas leak/smell – ATCO:**

403-245-7222 - Calgary and area 24 hours a day

### **Property Manager:**

PEKA Property Management                                      403-454-3050 (Calgary) or 1-403-678-6162 (Canmore)  
(\$75/per phone call after 5pm)